

PATENT

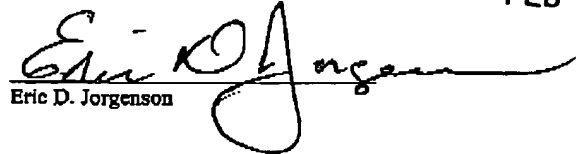
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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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FEB 14 2005

Date: 2/14/05  
Eric D. Jorgenson**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Erin M. Bourke-Dunphy *et al.*

Examiner: Qamrun Nahar

Serial No: 09/726,111

Art Unit: 2124

Filing Date: November 29, 2000

Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT OPERATING  
SYSTEM INSTALLATION

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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**SUPPLEMENTAL REPLY TO OFFICE ACTION DATED OCTOBER 4, 2004**

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Dear Sir:

Applicants' representative submits this Supplemental Reply to the Reply submitted February 7, 2005, for the Office Action dated October 4, 2004.